

Residential Frequently Asked Questions



TOPIC	CABERNET	NAVY - FD (Prime)	NAVY Altdoc Prime	NAVY Lifestyle (NP)	OCEAN Diamond	OCEAN Emerald (NP)	OCEAN Specialist	PURPLE	RedZed
ABN GST (Altdoc)	n/a	2 Yr ABN	Min 12 mths (must be same industry 2 yrs) or 6m BAS & Acct Dec	1 Yr ABN	2 Yr ABN	1 Yr ABN	6 mths ABN forms for income) (2	1 Yr ABN	SE Prime - 2 yrs ABN Reward - 1 Yr ABN (6mths with 2Yr exp)
Age Pension	If deemed a stable income source	Age Pension is Unacceptable. (Carers Pension is OK)	Age Pension is Unacceptable. (Carers Pension is OK)	Age Pension is Unacceptable. (Carers Pension is OK)	Dependant on Exit Strategy	Dependant on Exit Strategy	Dependant on Exit Strategy	Yes	100% - max 40% overall net income
Arrears	< 7 days	Prime = Nil. Near Prime = 1 event	Prime = Nil. Near Prime = 1 event	Prime = Nil. Near Prime = 1 event	< 7 days	Up to 1 month PAID (mtge) (Up to 1 mth - Other)	Up to 1 month PAID (mtge) (Up to 3 mths - Other)	Rates arrears OK	Reward: < 7 days Recharge: 30 days
Assess as a Single (not a couple)	YES	N/a	N/a	N/a	Yes with proof partner is self-sufficient	Yes with proof partner is self-sufficient	Yes with proof partner is self-sufficient	Case by Case basis	As an Exception
Alt Doc - Cuurent Tax Return Lodged	n/a	Yes with explanation why	Yes with explanation why	Yes with explanation why	Yes	Yes	Yes	Yes	Yes
ATO Debt	No	No	Yes (Near Prime only)	Yes (Near Prime only)	Consider if No Defaults [debt consol - personal use only]	Unlimited consolidation - personal or business use.	Unlimited consolidation - personal or business use.	YES - Max 80%	Unlimited on Prime, must pay out in full
AVM	Selected Postcodes 90% purchases Max Loan \$1.35m	n/a	n/a	n/a	No	No	No	No	No
Bundling: OO + Inv	No	OO rate applies if cross-collateralised. Pricing Request if Stand Alone.	OO rate applies if cross-collateralised. Pricing Request if Stand Alone.	OO rate applies if cross-collateralised. Pricing Request if Stand Alone.	Yes - priced on highest property LVR. Will consider stand alone.	Yes - priced on highest property LVR. Will consider stand alone.	Yes - priced on highest property LVR. Will consider stand alone.	YES - Must be Crossed. Combined LVR applies.	No
Business Debts	No	Yes	Yes	Yes	Yes	Yes	Yes	100% business debts to max 80%	Max \$500k - SE Prime. \$250k Specialist
Cash Out	Unlimited to 65% with max 80% LVR.	Unlimited to 80% (>\$500k Declaration reqd.)	Unlimited to 80% (>\$500k Declaration reqd.)	Unlimited to 80% (>\$500k Declaration reqd.)	Unlimited (personal use only)	Unlimited consolidation - personal or business use for acceptable stated purpose.	Unlimited consolidation - personal or business use for acceptable stated purpose.	Unlimited to 80% LVR. With reasonable justification.	>\$500k Declaration reqd.
Casual / 2nd Job	12 mths	Min 6 mths current + 6 mths prior. Use 46 weeks (2nd Job - 100% >12 mths)	Min 6 mths current + 6 mths prior. Use 46 weeks (2nd Job - 100% >12 mths)	Min 6 mths current + 6 mths prior. Use 46 weeks (2nd Job - 100% >12 mths)	12 months	6 months current or 1 Yr same industry	12 months	48 weeks annualised <12 mths (prefer 6mths min); 100% >12 mths	Min 6 mths - 100%
Common Debt Reducer	50% Rent / 100% Debt	50% Rent / 100% Debt unless proof non-applicant pays 50%	50% Rent / 100% Debt unless proof non-applicant pays 50%	50% Rent / 100% Debt unless proof non-applicant pays 50%	50% Rent / 100% Debt	OO: 50% Rent / 50% Debt INV: 100% Rent / 100% Debt + NG	50% Rent / 100% Debt	100% Rent / 100% Debt. Must prove other party is employed & debt is UTD.	50% Rent / 100% Debt
Company Car	\$5k gross or \$3,500 Net	\$3,500 NET added to income	\$3,500 NET added to income	\$3,500 NET added to income	No set amount - Refer	No set amount - Refer	No set amount - Refer	\$5k gross or \$3,500 Net	\$5,000 added to Gross income
Conflict of Interest Altdoc: Acct & Broker Inhouse	N/A	OK -Acct Dec or BAS	OK -Acct Dec or BAS	OK -Acct Dec or BAS	OK unless Broker is paid by the Acct or Father Son Daughter relationship	OK unless Broker is paid by the Acct or Father Son Daughter relationship	OK unless Broker is paid by the Acct or Father Son Daughter relationship	OK	No Acct Dec - supply BAS
Credit Scoring	No CS to 80%, CCR applies.	CS >600 ; NSI >\$500; DTI <6.0	CS >600 ; NSI >\$500; DTI <6.0	CS >600 ; NSI >\$500; DTI <6.0	No Credit Scoring or CCR	No Credit Scoring or CCR	No Credit Scoring or CCR	No Credit Scoring or CCR	No Credit Scoring or CCR
Defaults	Max \$1k in last 3 yrs	Prime = Ignore 2 Telco/Utility Defaults <\$1k ea	Prime = Ignore 2 Telco/Utility Defaults <\$1k ea	2/12/24 Policy. Will consider a life event within a 6 mth timeframe.	Max 2 PAID defaults up to \$500 .	Max 2 defaults PAID listed >1 Year Unlimited PAID Max \$1k.	Unlimited PAID defaults. Unlimited Unpaid defaults Listed >1 Yr.	Will consider a life event within a 6 mth timeframe.	Prime: <\$500 Prime; Reward: Unlimited <\$1k or >2 Yrs
Digital Signatures - Application Form	All digital signatures must come with an audit trail.	Yes - Docusign or equivalent	Yes - Docusign or equivalent	Yes - Docusign or equivalent	Any e-signature on any form.	Any e-signature on any form.	Any e-signature on any form.	Digital signatures via Adobe accepted - application form.	Yes - Docusign or Adobe with audit trail
Digital Signatures - Other Forms (excl Mortgage Docs)	All digital signatures must come with an audit trail.	Yes - Docusign or equivalent	Yes - Docusign or equivalent	Yes - Docusign or equivalent	Any e-signature on any form.	Any e-signature on any form.	Any e-signature on any form.	Digital signatures via Adobe accepted - all docs.	Wet signatures all other forms
Disability Pension / Carer's Allowance	If deemed a stable income source	Carers Pension is OK (100%)	Carers Pension is OK (100%)	Carers Pension is OK (100%)	No	Yes if evidenced >3 mths	Yes if evidenced >3 mths	Pension Yes ; Allowance No	To max 65 yrs
Discharged Bankrupt	No	No	No	>1 Yr Discharged (NP) - <1 Yr via Specialist	N/a	1 Yr - Onyx	1 Day - Specialist	<12 months (CR2) ; >12 months (CR1)	1 Day Refresh; Min 18 Mths Recharge (no Prime ever)
Exit Strategy	Required for all applicants >55 yrs. Common Sense	Retirement age is 90.	Retirement age is 90.	Retirement age is 90.	Common Sense	Common Sense	Common Sense	Required if >50 yrs. 80yrs is Retirement Age	Retirement Age 80

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Expats	85% OO. Purchase Refi & Consolidation	YES - PAYG & SE - max 75%. Refer Acceptable Countries	YES	N/A	YES. 90% of Foreign Income Used.	N/A	N/A	Treated as a Non Resident	80% LVR if working for a Multinational company
Family Allow A & B	< 11 yrs	<13 yrs (5 Yrs to run)	<13 yrs (5 Yrs to run)	<13 yrs (5 Yrs to run)	< 13 yrs	< 13 yrs	< 13 yrs	< 13 yrs	< 14 yrs
Full Time	Min 6 mths or 1 yr same industry	Min. 3 months or 2 Yrs similar industry.	Min. 3 months or 2 Yrs similar industry.	Min. 3 months or 2 Yrs similar industry.	6 mths current or 12 mths Industry	3 mths current or 12 mths Industry	3 mths current or 12 mths Industry	3 months	1 day Perm excl contracts
Identification	ID You and Max ID	ID You or IDVerse	ID You or IDVerse	ID You or IDVerse	ID You Max ID	ID You	ID You	ID You	IDVerse or Max ID
Income Shading	Yes - Helia rules apply >80%	Yes - Helia rules apply >80%	Standard Shading	Standard Shading	QBE Rules	Standard Shading	Standard Shading	None	None
Individuals (Commercial)	Corporate Trustees Only for SMSF	Corporate Trustees Only for SMSF	Corporate Trustees Only for SMSF	n/a	Yes	Yes	Yes	Yes	Yes
Life Event: Multiple defaults in 6 mth window	n/a	One life event (can be concurrent - got divorced while unemployed)	One life event (can be concurrent - got divorced while unemployed)	One life event (can be concurrent - got divorced while unemployed)	n/a	Defaults Unpaid >\$1k due to 1 credit event >1 Yr.	Defaults Unpaid >\$1k due to 1 credit event or >6 mths.	Multiple defaults related to 1 life event	Max \$5k - Specialist Only
Loan Statements Required	All statements all loans	Only Loans being refinanced	Only Loans being refinanced	Only Loans being refinanced	Only Loans being refinanced	Only Loans being refinanced	Only Loans being refinanced	Only Loans being refinanced	All loans (6m) + 1m unsecured (car ,p/l); 1 mth transaction statement
Maintenance Child Support	CSA- Min 5 yrs to run. No private arrangements	CSA- Min 5 yrs to run. No private arrangements	CSA- Min 5 yrs to run. No private arrangements	CSA- Min 5 yrs to run. No private arrangements	Yes - can be private with 24 mths history. Max 13 yrs	Yes - can be private with 24 mths history. Max 13 yrs	Yes - can be private with 24 mths history. Max 13 yrs	Yes - can be private with 12 mths history. Max 13 yrs	Need 12 mths proof of payments - can be private arrangement.
Maternity Leave	50% of Employer Maternity Leave Payment and Government Paid Parental Leave Payment (Working Parent Payment) paid until return to work.	Return To Work (RTW) Policy allows applicants income to be used on return with proof they can meet commitments prior to this RTW date.	Return To Work (RTW) Policy allows applicants income to be used on return with proof they can meet commitments prior to this RTW date.	Return To Work (RTW) Policy allows applicants income to be used on return with proof they can meet commitments prior to this RTW date.	YES. Will use 100% employer income if return to work is validated.	YES. Will use 100% employer income if return to work is validated.	YES. Will use 100% employer income if return to work is validated.	YES. Will use employer income if returning to work within 6 months	By exception only. Max 3 months Return to Work with savings to cover repayments.
Mortgage Docs - Purchases	Emailed as Instructed	DocuSign available for all loan products	DocuSign available for all loan products	DocuSign available for all loan products	Emailed as Instructed	Emailed as Instructed	Emailed as Instructed	Emailed to Solicitor	Express Post to solicitor
Mortgage Docs - Refinances	Emailed as Instructed	DocuSign available for all loan products	DocuSign available for all loan products	DocuSign available for all loan products	Emailed as Instructed	Emailed as Instructed	Emailed as Instructed	Express Post to Clients	Express Post to Clients
Mortgage Docs - DocuSign	YES	DocuSign available for all loan products	DocuSign available for all loan products	DocuSign available for all loan products	YES - Individuals	YES - Individuals	YES - Individuals	YES	Vic, NSW , SA (some Qld) can be signed electronically
NDIS	Yes - 80% max incl Construction (FD)	Claytons' Max 80%. - Refer BDM	Claytons' Max 80%. - Refer BDM	n/a	Refer	Refer	Refer	Claytons' - Refer BDM. Max 80%. Construct or SMSF	n/a
Nominal Rent	\$650pm	Can waive with rent-free letter	Can waive with rent-free letter	Can waive with rent-free letter	\$650pm couple; \$500pm Single (waiver possible)	\$650pm	\$650pm	n/a - need Stat Dec	\$1,000pm
Non Gen Savings	90% Incl LMI	95% - OO 90% Incl LMI OO & Inv	80% LVR	80% LVR	80% LVR	80% LVR	80% LVR	80% LVR	85% LVR
Offset Account (Variable Rate)	YES	YES (n/a on Fixed Rates)	YES (n/a on Fixed Rates)	YES (n/a on Fixed Rates)	n/a	n/a	n/a	n/a	n/a
One Year Financials for Assessment	No	YES (CS must be >700 & 2 Yr ABN)	n/a	YES (CS must be >700 & 2 Yr ABN)	1 Yr (+ recent BAS from January)	1 Yr ITR + 6m BAS (100% Depreciation used)	1 Yr ITR + 6m BAS (100% Depreciation used)	YES - send only 1 Yr! (incl OOO)	Yes (Must be SE <2 yrs)
Overtime	100% Regular >6 mths or Employment Condition	80% when OT is regular component over 12 mths.	80% when OT is regular component over 12 mths.	80% when OT is regular component over 12 mths.				100% >12 months	100% > 6 months
Panel Solicitors	Gadens	Gadens or Grindal			MSA	MSA	MSA	Purcell Partners; HWL Ebsworth	In House

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Parenting Allowance	No	No	No	No	No	No	No	No	Yes if the benefit is available for next 5 yrs.
Part IX / Part X	No	YES - 6 mths conduct of arrangement required.			No	1 Yr - Near Prime + (Onyx)	1 Day - Specialist (D)	<12 months (B); >12 months (A)	No
Part Time	Min 6 mths current or 1 yr continuous same industry	6 mths (2 payslips & 3 mths bank statements)	6 mths (2 payslips & 3 mths bank statements)	6 mths (2 payslips & 3 mths bank statements)	6 mths current or 12 mths Industry	3 mths current or 12 mths Industry	3 mths current or 12 mths Industry	6 mths	1 Day
PAYG Contract	Min 6 mths current employer or 12 mths continuous same industry	100% for min 2 yrs same industry as Perm FT.	100% for min 2 yrs same industry as Perm FT.	100% for min 2 yrs same industry as Perm FT.	Prefer >1 Yr remaining or renewed contract.	Prefer >1 Yr remaining or renewed contract.	Prefer >1 Yr remaining or renewed contract.	Yes - Refer	Min 1 Yr & copy of contract
Pre-Approvals	Yes (except SMSF)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Private Mortgages		Signed Letter from Mtgee or statement identifying payee.	Signed Letter from Mtgee or statement identifying payee.	Signed Letter from Mtgee or statement identifying payee.	n/a	6 Months loan statements required.			
Probation	Considered on merit.	Mitigate history of employment / income	Mitigate history of employment / income	Mitigate history of employment / income	Yes where previous experience is evidenced	Yes where previous experience is evidenced	Yes where previous experience is evidenced	No	Same industry OK
Security vs Purpose	Security determines Rate (not Purpose)	Security determines Rate (not Purpose)	Security determines Rate (not Purpose)	Security determines Rate (not Purpose)	No	No	No	No	No
Self Employed Servicing	Lesser of Current Yr or Prev Yr + 150%. 20% of Depreciation incl IAWO.	Average of last 2 years (no older than 18mths -Jan)	Average of last 2 years (no older than 18mths -Jan)	Average of last 2 years (no older than 18mths -Jan)	Lesser of Current Yr or Prev Yr + 120%	Can use Last Year + 6mths BAS. Will allow 100% of all depreciation.	Can use Last Year + 6mths BAS. Will allow 100% of all depreciation.	Lesser of Current Yr or Prev Yr + 120%	Most Recent Tax Year, Deprec 25% of NPBT, DTI 8 (PAYG DTI 6.5)
SMSF Express Refi		2 yrs repayment history, 1 yr rental history, rates notice	n/a	Available in NP - same requirements as Prime					
UBER	Full Doc only - 2 yrs.	Standard Self-Employed policies apply.	Standard Self-Employed policies apply.	Standard Self-Employed policies apply.	Full Doc only - 2 yrs.	Full Doc only - 2 yrs.	Full Doc only - 2 yrs.	Yes with Acct Letter	Yes
Upfront Valuations	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes - Choose the Valuer
Verification of Identity	ID You & ID Max, Zip ID	ID YOU or Aust Post	ID YOU or Aust Post	ID YOU or Aust Post	ID YOU or Aust Post	ID YOU or Aust Post	ID YOU or Aust Post	ID YOU or Aust Post	MAX ID, ZIP ID or Aust Post
Visas	Extensive Acceptable List	Extensive List incl Bridging Visa	Extensive List incl Bridging Visa	Extensive List incl Bridging Visa	188 & 820 OK, Refer others.	188 & 820 OK, Refer others.	188 & 820 OK, Refer others.	Must have min 12 mths to run - REFER.	No
Workcover / Income Protection	No	Workcover - No Income Protection - Yes RTW Policy	Workcover - No Income Protection - Yes RTW Policy	Workcover - No Income Protection - Yes RTW Policy	Workcover - No; Income Protection - Yes	Workcover - No; Income Protection - Yes	Workcover - No; Income Protection - Yes	No	No